



## Calendar

located, shared government communications site at Willow Basin. Myself and Doug Chandler visited the site with representatives from Grand County, Forest Service, [JBR Consulting](#), [Utah Power & Light](#), and concerned citizens from a local homeowners association. We were able to agree on where and how the site would be developed. In the photo at left, Shannon Skibeness (US Forest Service) describes the size of the fish I caught the night before the meeting.

# Install Bay Teamwork

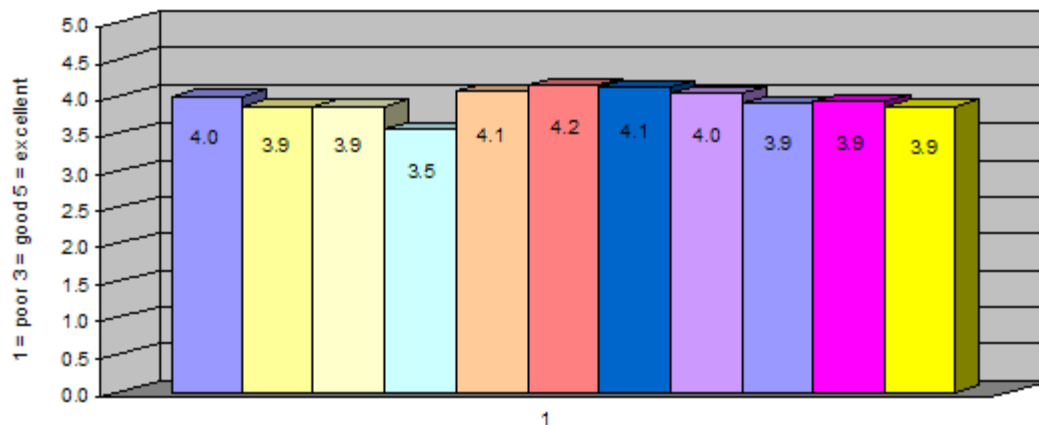
By [Doug Chandler](#)

One of the greater successes I've seen since becoming the manager of the [Wireless Services Group](#), is the relationship that has been built between The [Department of Public Safety](#), [ITS](#), and [Fleet Operations](#). ITS and Fleet Operations are both part of the [Department of Administrative Services](#). In the past, DPS went to Fleet to lease a UHP car, and Fleet went to ITS to have equipment installed in it. So ITS treated Fleet as a customer, and Fleet treated DPS as a customer. Not a bad way to do things, but we've found an even better way.

With respect to state vehicle installations, Fleet Operations and ITS are a fully-integrated team. For UHP vehicle installations, that team includes DPS. We share common goals as we pool our resources to provide the highest quality service to our troopers. The real measure of teamwork is when lines and boundaries between agencies blur, and common, core values begin to express themselves. The customer survey form that Gala Dumas (Fleet) put together, doesn't score ITS or Fleet Operations or DPS, but rather reflects the efforts of our collective team. Now there's a unique concept, we all have the same employer -the taxpayer. Thanks to Gala Dumas (Fleet Operations), Greg Husband and Joe Gomez (DPS), and Gordy Coles and Mike Lindquist (ITS) for showing us what teamwork can be.

Here's our latest survey results, put together by Gala:

Was your car ready when promised?	YES 93.5%		NO 6.5%		
Overall, how satisfied were you with our service?	Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Dissatisfied
	90.3%	6.5%	3.2%	0.0%	0.0%



- 1.) Ease of obtaining an appointment?
- 2.) Avoiding any inconvenience to you?
- 3.) Quickly acknowledging your arrival?
- 4.) Arranging transportation if needed?
- 5.) Being courteous and friendly?
- 6.) Acknowledging your repair needs and doing our best to correct it?
- 7.) Parts needed for your repairs available?
- 8.) Our ability to complete all of the work you needed done?
- 9.) Our explanation of the work performed on your vehicle was?
- 10.) Overall, how committed do you think we are about our quality of work performed?
- 11.) Overall, how committed do you think we are in keeping you totally satisfied?

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# Federal Court Reinstates Harmful Radiation Litigation

By [Boyd Webb](#), Strategic Network Planner

One of the great things about living in the United States today is the overwhelming concern trial attorney's have for your safety and well being. Like a warm security blanket our oppressively litigious society is always looking out for you and your best interest.

That is true, of course, unless you happen to be on the wrong side of the legal feeding frenzy attending every technological innovation that manages to rise above the noise floor. So it is with radio communications and cellular phones.

The latest attempt to protect you from the greed driven wireless industry, bent on your misery and destruction, is the reincarnation of five class action lawsuits brought by plaintiffs who originally alleged they were exposed to unsafe levels of RF radiation through the normal use of cellular telephones. (*Pinney v. Nokia Inc.*, 4<sup>th</sup> Cir, No. 03-1433, 3/16/05).



The litigation was featured in news headlines around the country only a few years ago before a Federal court dismissed the action. Now a Federal appeals court has reversed the dismissal allowing plaintiffs to continue protecting consumers from potentially harmful radiation. In a calculated move, that really looks more like a money grab than genuine consumer advocacy, attorney's representing plaintiffs are suing Nokia and other equipment manufacturers. If successful the consumer will receive a "free" headset with every cellular telephone and instructions warning against the use of wireless communications devices. And what will the lawyers get for their hard work, sacrifice, and selfless concern in behalf of the consumer? Hmmm... I wonder.

In the meantime the truth about this insanity seems to have escaped detection. Nokia, Motorola, Ericsson, and other vendors involved in wireless communications, didn't arbitrarily determine the radiation levels they would design into their end user equipment. Neither did wireless service providers conspire to destroy the good health of consumers by offering their services, but they too are held liable in the lawsuits mentioned above.

The fact is the Federal Communications Commission (FCC) regulates every technological aspect of wireless communications design and implementation. This includes the establishment of acceptable RF radiation levels used in portable radios and cellular telephones. Perhaps the FCC is wrong in their calculations. Maybe your cellular telephone really is hurting you. The question, however, involves a matter of trust. When it comes to your health and safety, do you trust what the FCC is telling you, or someone who would happily sue you and your mother for a few suitcases filled with dead presidents. Either way I don't understand what Nokia and the other vendors have to do with this mess.

For more information: <http://pacer.ca4.uscourts.gov/opinion.pdf/031433.P.pdf>  
<http://www.fda.gov/cellphones/qa.html>

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## **Calendar**

### **Wolf Coach Demo**

1435 West 8040 South

West Jordan, Utah 84088

Date: June 16th, 2005

Demo hours: 8:30 A.M. to 4:00 P.M.

**911 Committee**

Thursday June 16, 2005

10:00am - Noon

Rampton Complex

4501 South 2700 West

UHP Large Conference Room

**UCAN Meeting**

Tuesday June 21, 2005

2:00 - 4:00 pm

VECC

5360 South 5885 West

Salt Lake City

**UWIN Technology Steering Committee Meeting**

Friday June 24, 2005

10:00am-Noon

Wasatch County Search and Rescue

1361S. Highway 41 (just past Arby's)Heber

Phone Bridge: 1-877-581-9247

Participant Code: 604370

**Utah Sheriff's Association 10<sup>th</sup> Annual Conference and Exposition**

St. George Dixie Center

September 11-13

[Conference Link](#)

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**Editor**

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